

Terms and Conditions

Welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern Bellissimo Leathers' relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

The term 'Bellissimo Leathers' or 'us' or 'we' refers to the owner of the website whose registered office Higham Ferrers, Northamptonshire, NN10 8DF. The term 'you' refers to the user or viewer of our website.

This page (together with any documents referred to on it) tells you the terms and conditions (Conditions) on which we supply any of the goods (Goods) listed on our website www.bellissimoleathers.com (our website), including any made-to-measure or custom-made Goods. These Conditions, together with our Privacy and Cookies Policy, shall govern any contract for the supply of Goods listed on our site which is made at a distance between us and any customer (you and your) by any method, including messages and email also via our website.

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- This website uses cookies to monitor browsing preferences. If you do allow cookies to be used, the following personal information may be stored by us for use by third parties: Name, email address, contact number, address, payment information.
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- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
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- All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).

- Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

It is important to read and understand these Conditions before placing your order. By placing your order, you agree to be bound by these Conditions.

You are responsible for providing us with accurate size for the Goods which you wish to purchase. If you need guidance on how to take the required measurements accurately by emailing us at bellissimoleathers@outlook.com

We can ensure you that on the understanding that we cannot accept the return of the Goods if the measurements you have provided to us are incorrect as we are unlikely to be able to resell them.

Consumer rights

1. Under the Consumer Contracts Regulations 2013, if you are contracting with us as a consumer, you may cancel a Contract (without giving any reason for cancellation) at any time within the period beginning upon the submission of your order and ending at the end of 14 days after the day on which the Goods are received by you or someone authorised by you to receive them.

1.1 In order to cancel a Contract in accordance with clause 1.0, you must inform us of your decision to cancel in writing before the cancellation period has expired.

1.2 You will not have the right to cancel a Contract in accordance with clause 1.0 in respect of any made to customer specification order of Goods.

1.3 In line with your rights as a consumer, under the "Distance Selling Regulations" we will only refund a purchase of stock items (excluding customise or special order items)

1.4 All of the bridles on our site are made to customer specification order unless otherwise advertised.

1.5 Although we are normally unable to refund the purchase of any made to customer specification Goods, we will try to accommodate your request to cancel the Contract if we receive your request before we have started to make the Goods. Any refund issued by us at that stage may be subject to deductions in order to cover any costs, charges and expenses incurred by us. If we do not receive your cancellation request before we have started to manufacture the Goods, we will not be able to issue any refund.

NO REFUNDS ON ANY MADE TO CUSTOMER'S SPECIFICATION BRIDLES

Availability and delivery

2. All Goods are offered by us subject to availability and we reserve the right to cancel any order placed by you if we have insufficient stock to deliver the Goods you have ordered.

2.1 We aim to dispatch all made to customer specification orderd goods, unless otherwise stated in the item description within 6 weeks working days. Please allow 7 working days for UK delivery and up-to 20 working days for international delivery.

2.2 We will deliver the Goods ordered by you to the address you give us for delivery when you place your order. It is your responsibility to ensure that the delivery address is accurate and complete; you must also ensure that there will be somebody to sign for and take delivery of the Goods upon delivery.

2.3 Any attempted delivery which is refused at the delivery address or which, through no fault of our own, cannot be delivered at the delivery address, will be returned. Up to two attempts will be made to re-deliver the Goods without charge; any subsequent attempt to re-deliver the Goods may be chargeable. The amount of the re-delivery charge depends on the carrier used to effect re-delivery.

2.4 Risk of loss or damage to the Goods will pass to you on the date when the Goods are delivered to you or on the date of first attempted delivery by us. Title to the Goods will pass to you at the same time, provided that we have at that time received payment in full for the Goods. Where you instruct us on your order to leave the Goods in a place specified by you, the risk in the Goods will pass to you at the time we deliver the Goods according to your order, even where no signature for proof of delivery is obtained.

3. Return of Goods

3.1 If you are contracting with us as a consumer, clauses 3.2 summarise your key legal rights in relation to the Goods, which are subject to certain exceptions.

3.2 The Consumer Rights Act 2015 says goods must be as described, fit for purpose and of satisfactory quality.

4. Our liability

4.1 We have the right to revise and amend these Conditions from time to time to reflect changes in market conditions affecting our business, changes in technology, changes in payment methods, changes in relevant laws and regulatory requirements and changes in our system's capabilities.

4.2 You will be subject to the policies and Conditions in force at the time that you order Goods from us, unless any change to those policies or these Conditions is required to be made by law or governmental authority (in which case it will apply to orders previously placed by you), or if we notify you of the change to those policies or these Conditions before you receive our Confirmation of Acceptance.

4.3 The Contract will be governed by English law. Any dispute arising from or related to the Contract shall be subject to the exclusive jurisdiction of the Courts of England and Wales.